

## Telecare LIN eNewsletter November 2009

Welcome to the November 2009 newsletter. The Telecare Learning and Improvement Network (LIN) is responsible for providing general implementation support to organisations building their telecare and telehealth programmes in England.

All telecare newsletters are archived at:  
[www.dhcarenetworks.org.uk/telecarenewsletters](http://www.dhcarenetworks.org.uk/telecarenewsletters)

If you are an organisation implementing telecare or telehealth in England and have an interesting local telecare or telehealth story for inclusion in a future newsletter then e-mail Mike Clark at [telecare@dhcarenetworks.org.uk](mailto:telecare@dhcarenetworks.org.uk)

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### **Headlines for November 2009**

**Item 1** The programme is now available for the Manchester event. Booking will shortly commence for the Eastern Region Event for early 2010. This will be followed by Newcastle and London in 2010.

**Item 2** Detailed regional analyses for telecare in England are now available for the period 2006-2009.

**Item 3** Covers recent DH consultations, Personal Care at Home Bill and the 'Information Mark' standard.

**Item 4** Provides our monthly comprehensive news listing starting with the recent TSA Conference – slides are available for DH speakers (David Behan and Tim Ellis).

**Item 5** Lists upcoming DH Care Networks events available for booking.

**Note:** *DH Care Networks is not responsible for the content of external links and does not endorse any suppliers or their products. Any claims made by organisations should be carefully evaluated as part of normal commissioning and procurement arrangements.*

## 1 Whole System Demonstrator Action Network – Upcoming events

*Prepared by Mike Clark*

The next WSDAN event is in Manchester on 10 December 2009. Registration is now closed and the programme is available at:

<http://www.dhcarenetworks.org.uk/Events/EventDetail/?eventID=530>

This is number five in a series of eight events to disseminate the learning from the Whole System Demonstrator Programme and leading technology implementations around the country that support integrated care approaches.

Although the Manchester event runs primarily from 10 till 4pm, a short additional introductory session will run from 9.15am until 9.45am. Feedback from recent events indicates that some people may not be up to speed on the previous coverage from the London, Birmingham, Leeds and Bristol events. Also, telecare and telehealth can use a number of technical terms and abbreviations that could be confusing for people relatively new to this area. The introductory session may be helpful in getting a better understanding of the progress, evidence and examples shown later in the day. Anyone particularly interested or if you would just like to sit in with your morning coffee, then do join this introductory session.

The final series of events are now being lined up for Cambridge, Newcastle and London between January and June 2010. Further announcements will be made through this newsletter and the [www.wsdactionnetwork.org.uk](http://www.wsdactionnetwork.org.uk) web site.

[Register](#) now for regular WSDAN updates.

## 2 Care Quality Commission (CQC) performance information for telecare in England 2009 – regional breakdowns

*Prepared by Mike Clark*

Final CQC figures were published in the last newsletter (Oct/Nov 2009). In this newsletter, we start to look at the regional breakdowns.

Benchmarking telecare services has always been particularly challenging as organisations use different ways of calculating their costs. Until the CQC collection, there had not been a consistent measurement in place. Even with this approach, it can be difficult to draw conclusions as there may still be some local interpretations on self-reported performance figures. There are also some missing figures and gaps. CQC figures do not take account of people who leave the service so it does not provide a snapshot of users at a particular time.

However, on the positive side, we do have figures from 2006/7 to 2009/10 which can be used to monitor trends for additional users and expenditure (infrastructure and equipment/services). This does allow some degree of comparison across 152 social care organisations implementing telecare. In

In addition, we have the 2008 returns covering outcomes, mainstreaming and sustainability that people are using extensively.

[www.dhcarenetworks.org.uk/telecareoutcomes](http://www.dhcarenetworks.org.uk/telecareoutcomes)  
[www.dhcarenetworks.org.uk/telecareprofiles](http://www.dhcarenetworks.org.uk/telecareprofiles)

When looking at trends, it is important to take account of populations otherwise you are comparing large county authorities with smaller unitary authorities that could be a fraction of their size. Population figures from ONS calculations for 2007 are used with two adjustments. Firstly, the figure for the old county of Cheshire has been halved for each of the two new unitary authorities and the figure for the old county of Bedfordshire has been split on a 1:2 basis for the two new unitary authorities.

Spreadsheets are very helpful for analysing data but can be complex for people not using them everyday. Some parts of the spreadsheet are easily recognisable eg list of social care authorities whilst other parts are more complex eg population based calculations with formulae etc. Pivot tables can be very useful where there is some local expertise.

Spreadsheet Link:

[http://www.dhcarenetworks.org.uk/library/Resources/Telecare/Support\\_materials/Mike\\_Clark\\_Telecar\\_e\\_Data\\_CQCFinal\\_-\\_analysis\\_at\\_16\\_Nov\\_2009\\_Breakdowns.xls](http://www.dhcarenetworks.org.uk/library/Resources/Telecare/Support_materials/Mike_Clark_Telecar_e_Data_CQCFinal_-_analysis_at_16_Nov_2009_Breakdowns.xls)

Code	£ Infra 2006 07 (£000)	£ Infra 2007 08 (£000)	£ Infra 2008-09 Outturn (£000)	£ EKS 2006 07 (£000)	£ EKS 2007 08 (£000)	£ EKS 2008-09 Outturn (£000)	Total spend 2006-2009 (£000)	Total Population	Population aged 65+	Spend 2006-2009 per person (total population) (£)	Spend 2006-2009 per person (65 and over in population) (£)
1 Eastern	1243	1072	1767	875	2718	2572	10247	5,606,570	936,972	1.8277	10.94
2 East Midlands	1077	1530	1435	2496	2997	4305	13400	4,364,214	708,149	3.0842	19.01
3 London	5944	5722	4225	3870	11487	11292	45540	7,512,372	883,646	6.082	51.54
4 North East	2235	4202	3495	3014	5560	5811	24317	2,455,708	430,939	9.5148	56.43
5 North West	3297	3570	3756	4009	4411	8305	27348	6,853,154	1,107,573	3.9906	24.69
6 South East	1342	1254	1274	2378	3853	3347	13428	8,237,755	1,358,543	1.6301	9.88
7 South West	1758	2224	2164	2185	3443	2092	13866	5,124,084	959,582	2.706	14.45
8 West Midlands	1288	1692	1784	2415	3176	5848	16203	5,366,694	875,588	3.0192	18.51
9 Yorks and Humber	1716	1933	2974	3737	5553	7895	23608	5,142,394	824,711	4.5909	28.63
10 Total	17900	23179	22874	29949	42798	51317	188817	56,762,945	8,085,703	£ 3.70	23.25

When you open the spreadsheet you will find various tabbed worksheets for user analysis and spend. As in the past, it is important to remember that a new user with a 'pendant alarm only' can be counted in the figures. An 'additional user' can only be counted once – so upgrades with additional sensors do not count a further time. It is a count of users and not assessments or equipment. Users with standalone items only without a remote connection do not count as an additional user. No counts are made of people who have ceased a service so care should be taken when comparing 'additional' user figures with the baseline of 1.4 million people in Building Telecare in England (DH, July 2005).

Some organisations may be surprised by their position in the listings and charts. Larger areas may consider they have added a lot of new users, but the position looks different when account is taken of total population or those aged over 65 living in the area. Some organisations with control centres may have high spend figures for infrastructure compared to other areas where telecare is a new development with outsourced monitoring. Some organisations that have not submitted figures, zero returns or incorrect figures may be surprised at their overall performance.

Further details on regional analysis, use of the spreadsheets and benchmarking tips are available from Mike Clark at [telecare@dhcarenetworks.org.uk](mailto:telecare@dhcarenetworks.org.uk)

## 3 Recent DH Publications

**Mike Clark rounds up recent important Department of Health publications relevant to organisations implementing telecare and telehealth**

**a) Anticipated first reading of Personal Care at Home Bill – Queen’s Speech (25 November 2009)**

<http://www.commonleader.gov.uk/output/page2926.asp>  
<http://www.commonleader.gov.uk/output/Page2910.asp>

**b) Age equality in health and social care – consultation opens (DH, 23 November 2009)**

Consultation closing date: 15 February 2010.  
[http://www.dh.gov.uk/en/News/Recentstories/DH\\_109058](http://www.dh.gov.uk/en/News/Recentstories/DH_109058)

**c) NHS Constitution: a consultation on new patient rights (DH, 10 November 2009)**

This consultation proposes new patient rights to:

- treatment within a maximum of 18 weeks from a GP referral and to be seen by a cancer specialist within 2 weeks from a GP referral, or where this is not possible, for the NHS to take reasonable steps to offer a range of alternative providers; and
- NHS Health Checks for those aged 40 to 74 to assess their risk of heart disease, stroke, diabetes and kidney disease

Consultation closing date: 5 February 2010.

[http://www.dh.gov.uk/en/Consultations/Liveconsultations/DH\\_108012](http://www.dh.gov.uk/en/Consultations/Liveconsultations/DH_108012)

**d) The Information Standard (DH, November 2009)**

A new scheme is now available to improve user experience by certifying reliable producers of health and social care information.

<http://www.dh.gov.uk/en/Healthcare/PatientChoice/BetterInformationChoicesHealth/Informationstandard/index.htm>

**e) Social care bulletin (DH, 12 November 2009)**

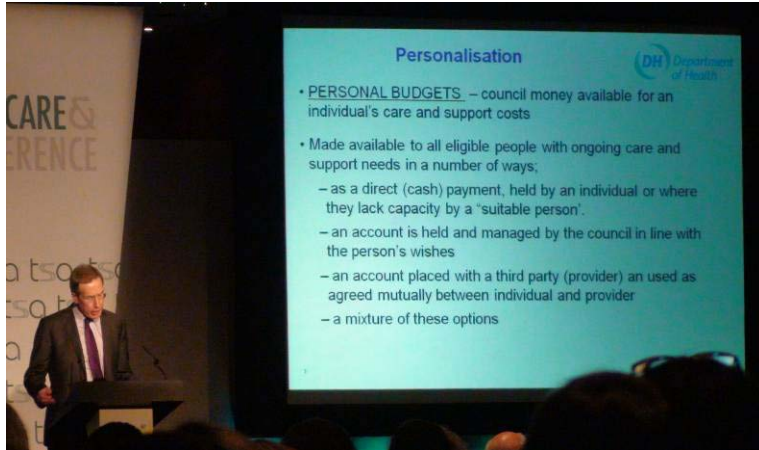


[http://www.dh.gov.uk/en/Publicationsandstatistics/Bulletins/Socialcarebulletin/DH\\_108061](http://www.dh.gov.uk/en/Publicationsandstatistics/Bulletins/Socialcarebulletin/DH_108061)

### 4 News and links

News from around the world covering telecare, telehealth and related areas of interest to commissioners, service providers, suppliers and other organisations – prepared by Mike Clark

#### Telecare Services Association Conference (November 2009)

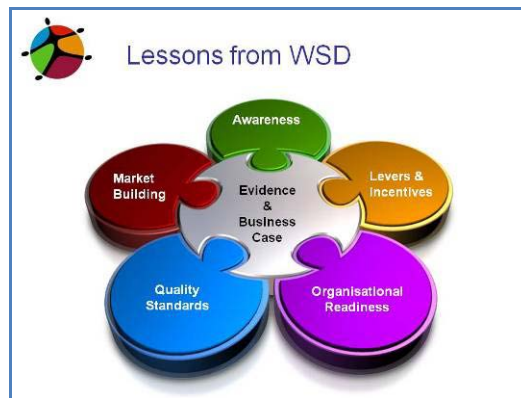


Dame Joan Bakewell introduces David Behan (Director General of Social Care, Local Government and Care Partnerships, Department of Health) who covered personalisation and telecare.



Janice Knoefel from the Veterans Healthcare Administration and Whole System Demonstrator (WSD) Programme Manager, Tim Ellis who provided an update on the trial in Cornwall, Newham and Kent.

a)



b)

TSA Presentation slides are available at the following links:

David Behan - personalisation:

[http://www.dhcarenetworks.org.uk/library/Resources/Telecare/Support\\_materials/telecare\\_Conference\\_16.11.09\\_-\\_new.ppt](http://www.dhcarenetworks.org.uk/library/Resources/Telecare/Support_materials/telecare_Conference_16.11.09_-_new.ppt)

Tim Ellis – WSD Programme:

[http://www.dhcarenetworks.org.uk/library/Resources/Telecare/Support\\_materials/WSD\\_Tim\\_Ellis\\_-\\_TSA\\_London\\_2009\\_final.ppt](http://www.dhcarenetworks.org.uk/library/Resources/Telecare/Support_materials/WSD_Tim_Ellis_-_TSA_London_2009_final.ppt)

Telecare Aware – reports on TSA Conference

<http://www.telecareaware.com/index.php/tsa-nov-2009-mon16.html>

<http://www.telecareaware.com/index.php/tsa-nov-2009-tue17.html>

<http://www.telecareaware.com/index.php/tsa-nov-2009-wed18.html>

The TSA Conference 2009 report of exhibitors – Telecare Blog

<http://thetelecareblog.blogspot.com/2009/11/tsa-conference-2009-report-of.html>

### Telecare

Seminar to explore the market for Assistive Living technologies

<http://www.your-story.org/seminar-to-explore-the-market-for-assistive-living-technologies-47709/>

'Quickcheck' reminder on bogus caller issue – Northern Ireland

<http://www.midulstermail.co.uk/news/39Quickcheck39-reminder-on-bogus-caller.5793829.jp>

Tele-Care connects with area seniors – Nebraska

<http://www.yorknewstimes.com/articles/2009/11/19/news/doc4b04a166dde2c756136018.txt>

Going high-tech to track Alzheimer's patients (USA)

[http://www.seattlepi.com/health/1500ap\\_us\\_med\\_healthbeat\\_alzheimers\\_tracking.html](http://www.seattlepi.com/health/1500ap_us_med_healthbeat_alzheimers_tracking.html)

Tory plans could boost telecare market

[http://www.healthinvestor.co.uk/\(A\(QI6IGLaMygEkAAAAZDRiMDJjNWEtMzM1ZS00ZmVhLTImYTA0DAzZjhkMTVhNzFkVWjHa2tuNiH5QX1vWw-j53NUxBI81\)S\(2yxlihrzap22vcmd0bu0pn45\)\)/ShowArticle.aspx?ID=817](http://www.healthinvestor.co.uk/(A(QI6IGLaMygEkAAAAZDRiMDJjNWEtMzM1ZS00ZmVhLTImYTA0DAzZjhkMTVhNzFkVWjHa2tuNiH5QX1vWw-j53NUxBI81)S(2yxlihrzap22vcmd0bu0pn45))/ShowArticle.aspx?ID=817)

Older People Have Their Say On Robots In Aged Care

<http://www.scoop.co.nz/stories/GE0911/S00066.htm>

Working together to improve Ribble Valley – telecare reference

<http://www.clitheroeadvertiser.co.uk/clitheroenews/Working-together-to-improve-Ribble.5806491.jp>

“£130m for telecare and home help” – Queen's Speech

[http://www.e-health-insider.com/news/5408/%C2%A3130m\\_for\\_telecare\\_and\\_home\\_help](http://www.e-health-insider.com/news/5408/%C2%A3130m_for_telecare_and_home_help)

Shadow health minister O'Brien eager to reshape adult care

<http://www.communitycare.co.uk/Articles/2009/11/13/113156/Stephen-O39Brien-sets-out-Tory-plans-for-adult-social.htm>

Older people would benefit greatly from free telecare

<http://www.guardian.co.uk/society/joepublic/2009/nov/18/social-care-older-people>

Medicine Bottles Get Net Connection

A new pill bottle cap with a wireless Internet connection flashes when it's time to take a pill and even calls forgetful patients with reminders.

<http://www.informationweek.com/news/healthcare/mobile-wireless/showArticle.jhtml?articleID=221900388>

Intamac And Current Cost Visualize Energy Savings In Real-Time For Consumers – telecare link

<http://www.electricnet.com/article.mvc/Intamac-And-Current-Cost-Visualize-Energy-0001?VNETCOOKIE=NO>

Tunstall Launches Next-Generation Digital Telecare Solutions

[http://www.ukprwire.com/Detailed/Health\\_Wellbeing/Tunstall\\_Launches\\_Next-Generation\\_Digital\\_Telecare\\_Solutions\\_58169.shtml](http://www.ukprwire.com/Detailed/Health_Wellbeing/Tunstall_Launches_Next-Generation_Digital_Telecare_Solutions_58169.shtml)

<http://www.ehealthnews.eu/content/view/1816/26/>

<http://www.publictechnology.net/modules.php?op=modload&name=News&file=article&sid=21903>

Association opens the doors to its Smart Home

<http://www.24dash.com/news/Housing/2009-11-17-Association-opens-the-doors-to-its-Smart-Home>

New Fylde Housing opens assistive technology suite

<http://www.24dash.com/news/Housing/2009-11-16-New-Fylde-Housing-opens-assistive-technology-suite>

Flexible care and independent living choices for older people – Carmarthenshire

<http://www.beecareful.info/news/community-news/75783-flexible-care-and-independent-living-choices-for-older-people.html>

Councils to spend more on care in people's own homes rather than residential homes

<http://www.communitycare.co.uk/Articles/2009/11/20/113210/Councils-to-spend-more-on-care-in-people39s-own-homes-rather-than-residential.htm>

### Telehealth

Telehealth expansion in Wolverhampton

<http://www.jipwestmidlands.blogspot.com/2009/11/telehealth-expansion-in-wolverhampton.html>

Verizon Introduces Telehealth Collaboration Services for Health Care Industry

<http://www.prnewswire.com/news-releases/verizon-introduces-telehealth-collaboration-services-for-health-care-industry-71485187.html>

CEOs and Profs Debate Whether Technology Can Cut Health Care Costs

<http://missionlocal.org/2009/11/ceos-and-profs-debate-whether-technology-can-cut-health-care-costs/>

Verizon expands its telehealth capabilities

[http://www.fiercetelecom.com/story/verizon-expands-its-telehealth-capabilities/2009-11-23?utm\\_medium=rss&utm\\_source=rss&cmp-id=OTC-RSS-FT0](http://www.fiercetelecom.com/story/verizon-expands-its-telehealth-capabilities/2009-11-23?utm_medium=rss&utm_source=rss&cmp-id=OTC-RSS-FT0)

Intel Health Guide lands varied customer base



<http://mobihealthnews.com/5577/intel-health-guide-lands-varied-customer-base/>  
<http://cyberorca.wordpress.com/2009/11/24/intel-announces-increased-momentum-for-personalized-care-management-at-home-with-the-intel%C2%AE-health-guide/>

The virtual doctor visit  
<http://www.washingtonpost.com/wp-dyn/content/article/2009/11/16/AR2009111602900.html>

Telemedicine benefits COPD patients  
[http://www.medwire-news.md/48/85209/Respiratory/Telemedicine\\_benefits\\_COPD\\_patients.html](http://www.medwire-news.md/48/85209/Respiratory/Telemedicine_benefits_COPD_patients.html)

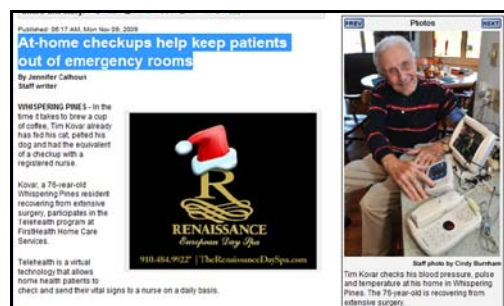
Achmea chooses Philips for telehealth  
[http://www.ehealthurope.net/news/5369/achmea\\_chooses\\_philips\\_for\\_telehealth](http://www.ehealthurope.net/news/5369/achmea_chooses_philips_for_telehealth)

Privacy by Design and Home Telehealth (Canada)  
<http://telehealthcanada.blogspot.com/2009/11/privcay-by-design-and-home-telehealth.html>

Elder Care by Remote  
[http://www.businessweek.com/magazine/content/09\\_46/b4155088843140.htm](http://www.businessweek.com/magazine/content/09_46/b4155088843140.htm)

Wireless Health: Personalized Medicine Comes to the Device Industry  
<http://www.medicaldevicestoday.com/2009/11/wireless-health-personalized-medicine-comes-to-the-device-industry-.html>

At-home checkups help keep patients out of emergency rooms



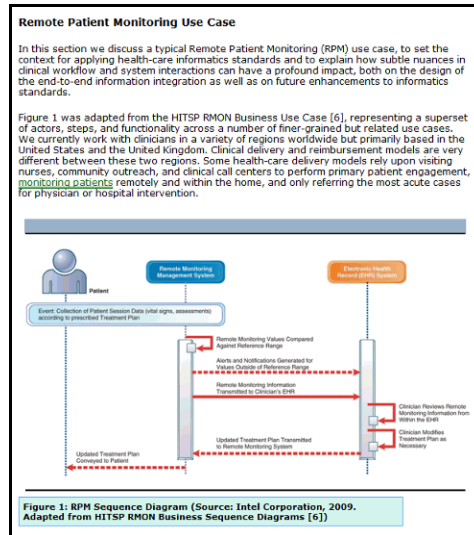
<http://www.fayobserver.com/Articles/2009/11/09/949738>

Partnership Sealed: Connections365 Chooses Bosch Healthcare for Senior Care Telehealth Service



<http://www.arabamericanc.org/?p=101>

### Healthcare Information Integration-Considerations for Remote Patient Monitoring



<http://www.ddj.com/hpc-high-performance-computing/221600073>

### UK's Leading Clinical Managed Service Provider Forms New Health Links with China

<http://www.ehealthnews.eu/content/view/1814/26/>

### Preferred site for health campus in Moreton announced – remote monitoring in Gloucestershire

[http://www.wiltsglosstandard.co.uk/news/4738973.Preferred\\_site\\_for\\_health\\_campus\\_in\\_Moreton\\_announced/](http://www.wiltsglosstandard.co.uk/news/4738973.Preferred_site_for_health_campus_in_Moreton_announced/)

### Ascom Presents IP-Based Nurse Call System at Medica 2009

<http://www.your-story.org/ascom-presents-ip-based-nurse-call-system-at-medica-2009-51330/>

### Presbyterian Home Healthcare Selects American TeleCare, Inc. to Provide Telehealth Technology Solutions

<http://bout.5152rmb.cn/slowly/461642>

### Gartner: Advances In Telemedicine To Have Broad Impact

<http://www.crn.com/healthcare/221601155;jsessionid=4MBD51A2GZSPFQE1GHPSKH4ATMY32JVN>

### The Importance of TeleHealth Services

<http://telehealthcanada.blogspot.com/2009/11/importance-of-telehealth-services.html>

### Philips betting on remote healthcare for future

<http://www.reuters.com/article/healthNews/idUSTRE5A312720091104>

### Healthcare reform gives health-monitoring electronics a new diagnosis (USA)

<http://www.edn.com/article/CA6706265.html>

### Bute health project wins major award

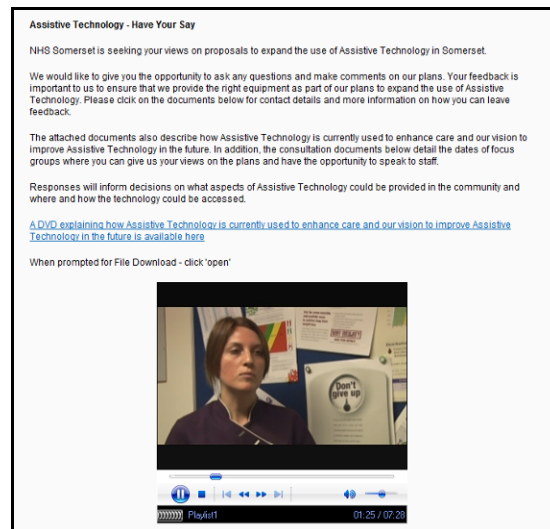


<http://www.buteman.co.uk/news/Bute-health-project-wins-major.5838671.jp>

<http://scottishhealthcare.co.uk/260/telehealth-succeeds-in-bute/>

[http://www.allmediascotland.com/media\\_releases/23561/Telehealth-Innovation-Triumphs-at-Scottish-Health-Awards](http://www.allmediascotland.com/media_releases/23561/Telehealth-Innovation-Triumphs-at-Scottish-Health-Awards)

Technology for carers and patients discussed – NHS Somerset online consultation for AT with video



<http://www.somersetpct.nhs.uk/welcome/have-your-say/consultation-events/>

<http://www.thewestonmercury.co.uk/content/twm/news/story.aspx?brand=Westonmercury&category=news&tBrand=westonmercury&tCategory=znews&itemid=WeED09%20Nov%202009%2016%3A02%3A56%3A960>

**eHealth/telemedicine/general**

E-Health Records and Hospitals' Costs

<http://www.ihealthbeat.org/articles/2009/11/20/ehealth-records-do-not-reduce-hospitals-costs-study-finds.aspx>

[http://www.healthleadersmedia.com/content/242433/topic/WS\\_HLM2\\_TEC/Electronic-Medical-Records-Dont-Save-Money-Says-Study.html](http://www.healthleadersmedia.com/content/242433/topic/WS_HLM2_TEC/Electronic-Medical-Records-Dont-Save-Money-Says-Study.html)

Physician shortage drives telemedicine market – North West USA

<http://www.healthcareitnews.com/news/physician-shortage-drives-telemedicine-market>

Telemedicine Ballyhoo – ATA

<http://americantelemed.blogspot.com/2009/11/telemedicine-ballyhoo.html>

Mobile Telehealth Units Evolve from Need Among Beneficiaries in Rural Areas (USA)

<http://ssgtlanger.wordpress.com/2009/11/19/mobile-telehealth-units-evolve-from-need-among-beneficiaries-in-rural-areas/>

Pacemakers keep up with technology



<http://www.chicagotribune.com/news/local/chicago/chi-wireless-pacemaker-city-zonenov18.0.3334681.story>

Evaluating eHealth: How to make evaluation more methodologically robust

[http://www.eurekalert.org/pub\\_releases/2009-11/plos-eeh112009.php](http://www.eurekalert.org/pub_releases/2009-11/plos-eeh112009.php)

US Senate Bill Includes Lower \$2 Billion Medical Device Tax

[http://online.wsj.com/article/BT-CO-20091119-715861.html?mod=dist\\_smartbrief](http://online.wsj.com/article/BT-CO-20091119-715861.html?mod=dist_smartbrief)

Telemedicine Provides Psychiatric Lifeline for Kids in Crisis

<http://behavioralhealthcentral.com/index.php/20091119136531/Clinical-News/telemedicine-provides-psychiatric-lifeline-for-kids-in-crisis.html>

Swallowable e-pill sensors coming soon - can detect whether medication has been taken, or predict heart attacks



<http://www.pocket-lint.com/news/29686/swallowable-epill-sensors-coming-soon>

UK Hospital Trials Wireless 'plaster' for Monitoring Patient Health



<http://news.bbc.co.uk/1/hi/technology/8362664.stm>

<http://www.cellular->

[news.com/story/40749.php?source=rss&utm\\_source=feedburner&utm\\_medium=feed&utm\\_campaign=Feed%3A+cellular-news%2FLmiX+%28cellular-news%29](http://news.com/story/40749.php?source=rss&utm_source=feedburner&utm_medium=feed&utm_campaign=Feed%3A+cellular-news%2FLmiX+%28cellular-news%29)

<http://www.geekwithlaptop.com/new-wi-fi-sticking-plaster-could-monitor-our-health>

<http://www.ukinvest.gov.uk/OurWorld/4051515/en-GB.html>

<http://singularityhub.com/2009/11/09/toumaz-digital-plaster-to-wirelessly-monitor-patient-vital-signs-hits-trials/>

[http://www.redorbit.com/news/health/1778958/digital\\_plaster\\_for\\_monitoring\\_vital\\_signs\\_in\\_first\\_clinic\\_al\\_trials/index.html](http://www.redorbit.com/news/health/1778958/digital_plaster_for_monitoring_vital_signs_in_first_clinic_al_trials/index.html)

<http://www.scienceblog.com/cms/digital-plaster-monitoring-vital-signs-undergoes-first-clinical-trials-26846.html>

[http://news.cnet.com/8301-17938\\_105-10390780-1.html](http://news.cnet.com/8301-17938_105-10390780-1.html)

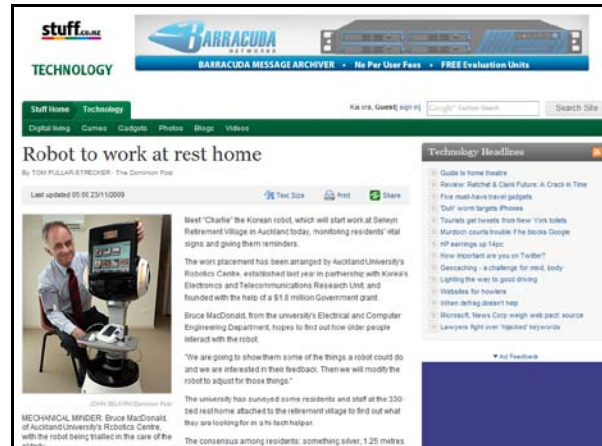
Ontario expands its usage of tele-psychiatry

<http://www.canhealth.com/News1239.html>

ZyXEL Introduces State-of-the-Art Smart Home Gateway for Health Monitoring Applications

[http://www.businesswire.com/portal/site/home/permalink/?ndmViewId=news\\_view&newsId=2009110006021&newsLang=en](http://www.businesswire.com/portal/site/home/permalink/?ndmViewId=news_view&newsId=2009110006021&newsLang=en)

Robot to work at rest home (NZ)



<http://www.stuff.co.nz/technology/digital-living/3086298/Robot-to-work-at-rest-home/>

Telemedicine institute designed to train doctors, help patients in remote areas (USA)

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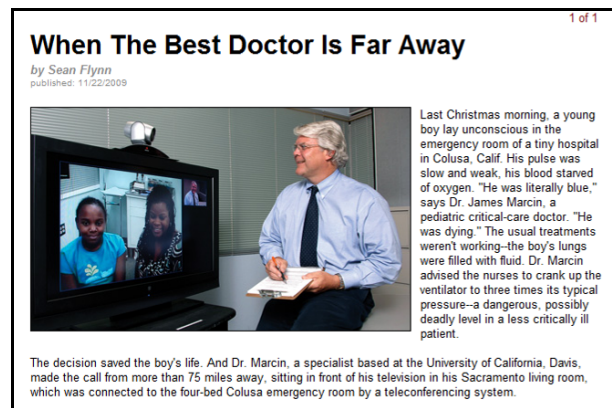
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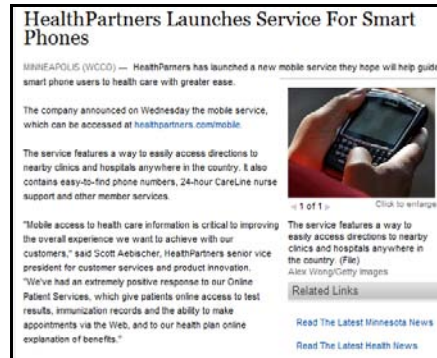
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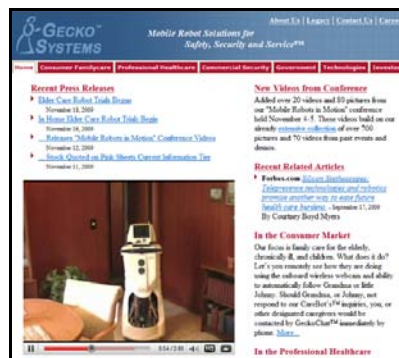
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The Potential Cost Of A Medical Device Tax (USA)  
<http://www.healthcaretechnologyonline.com/article.mvc/The-Potential-Cost-Of-A-Medical-Device-Tax-0001>

High-Tech, Patient-Centered Medical Homes Eyed as Way To Curb Costs, Boost Care Quality  
<http://www.ihealthbeat.org/special-reports/2009/hightech-patientcentered-medical-homes-eyed-as-way-to-curb-costs-boost-care-quality.aspx>

**WSDAN News Service – recent journal articles**  
<http://www.wsdactionnetwork.org.uk/news/index.html>

[Register](#) now for regular WSDAN updates.

## 5 Events

Availability as at 24 November 2009

### Forthcoming Event List

Date	Event Title	Network	Places Remaining	Book
26/11/09	<a href="#">WHOSE PAIN IS IT ANYWAY? COMMISSIONING FOR CHRONIC PAIN &amp; EMPOWERING PATIENTS</a>	Commissioning	20 of 135	Registration Closed
27/11/09	<a href="#">London Borough of Utopia - getting housing right for people with learning disabilities</a>	Housing	-	N/A
02/12/09	<a href="#">Making it happen for people with learning disabilities in the South West</a>	Personalisation	-	N/A
04/12/09	<a href="#">Co-producing the Evaluation - part 2. 4th December 2009</a>	Common Assessment Framework for Adults Network	26 of 45	<a href="#">Book now</a>
10/12/09	<a href="#">CIH Conference - Transforming Communities</a>	Housing	-	N/A
10/12/09	<a href="#">Eastern Regional Housing LIN Meeting</a>	Housing	25 of 45	<a href="#">Book now</a>
10/12/09	<a href="#">Whole System Demonstrator</a>	Telecare LIN	0 of 110	Registration



	<a href="#">Programme (WSDAN) - Integrated care using telecare and telehealth – Manchester</a>			Closed
13/01/10	<a href="#">East Midlands Regional Housing LIN Meeting</a>	Housing	33 of 35	<a href="#">Book now</a>
14/01/10	<a href="#">West Midlands Regional Housing LIN Meeting</a>	Housing	21 of 35	<a href="#">Book now</a>

Events listing: <http://www.dhcarenetworks.org.uk/events/s/>.

WSDAN event in Manchester – 10 December 2009  
<http://www.dhcarenetworks.org.uk/Events/EventDetail/?eventID=530>

Announcement for the Eastern Region Event (Cambridge) will be in December 2009.

The Foundation for Assistive Technology (FAST) provides a full listing of forthcoming telecare events – see <http://www.fastuk.org/services/events.php?pg=2>. Suppliers also run telecare and telehealth events – check their web sites regularly for dates.

All previous telecare eNewsletters are available at: [www.dhcarenetworks.org.uk/telecarenewsletters](http://www.dhcarenetworks.org.uk/telecarenewsletters)

### **Glossary:**

ALIP – Assisted Living Innovation Platform  
 AT – Assistive Technology  
 CSCI – Commission for Social Care Inspection  
 CQC – Care Quality Commission  
 DCLG – Department for Communities and Local Government  
 FACS – Fair Access to Care Services  
 IB- Individualised budgets  
 i4i – Invention for Innovation  
 LIN – Learning and Improvement Network  
 NHS CfH – NHS Connecting for Health  
 POPP – Partnership for Older Peoples Projects  
 PT Grant or PTG – Preventative Technology Grant  
 SCIE – Social Care Institute for Excellence  
 TSA – Telecare Services Association  
 TSB – Technology Strategy Board  
 WSDAN – Whole System Demonstrator (Long Term Conditions) Action Network